

TREATMENT GUIDELINES

We request that the parent/sponsor and participant read the rules and regulations with care and sign. Please note that this is a recommended 6-month program. We do not endorse a quick-fix approach to recovery and the applicant needs to commit for this non-negotiable time period.

1. You must have a willingness to achieve recovery. This is a process that takes time and you are encouraged to complete the programme.	2. You will adhere to the authority and rules laid down by Healing Wings South Africa.
3. Drugs and alcohol are prohibited. Persons and luggage will be searched on arrival and random searches and drug testing will be carried out.	4. All monies, cell phones and medication are to be handed in on arrival.
5. All activities including allocated work therapy, daily routine, meetings and meals are compulsory.	6. If you damage the property and assets you will be held accountable for damages.
7. You may not leave the property without obtaining consent from the management. Walking alone around the centre is prohibited. Demarcated areas are out of bounds.	8. Allocated duties and communal areas including bedrooms, the ablutions and surrounding environment must be kept clean, neat and tidy at all times.
9. If you leave or abscond, or in extreme cases are expelled, program and related fees will be forfeited.	10. Should a resident abscond from the Healing Wings programme, all valuable and personal effects (i.e. wallet, cellphone etc) will NOT be handed to individual on departure. Personal items will be mailed to the individual's sponsor/family directly.
11. Healings Wings South Africa will not be held responsible for any property left behind by the resident.	12. You may receive letters and e-mails once a week from direct family.
13. Romantic relationships between residents will not be tolerated under any circumstances.	14. Telephone calls are a privilege earned on merit. This will be determined after the first month. During the first month no telephonic or written contact will be allowed. After the initial month, a fixed time slot (10 minutes per week) will allocated on a specific day, during which you may be contacted.
15. Visitations are strictly earned on merit. This will be determined after the first 3 months, and the decision will be made only after consultation between management and parents/sponsors, and will depend on your progress at the time. The first visitation is for family members only as we focus on restoration within the family unit.	16. Parents, sponsors or legal guardians are welcome to contact the assigned counsellor for regular feedback with regards to progress.
17. Written progress reports will be sent by the relevant counsellor on completion of every 3- month cycle by the resident, and thereafter upon departure from Healing Wings South Arica. Should you leave prior to completion of treatment, against counsel, a report to this effect will be forwarded to those concerned.	18. Please note that all correspondence concerning former relationships or current partners will be discerned accordingly by management.
19. I understand that should I be expelled from the Healing Wings programme, I have a maximum time period of 48 hours to leave the Healing Wings premises.	
<p>Parcels may be sent via regular postal services or private courier services e.g. XPS, Sun Couriers etc. Mark parcels clearly with the residents name. XPS have pre-paid, 5 kg sized boxes for sale. They will collect these pre-paid parcels from your home or business and deliver the next day by 17:00 to Nelspruit. The contact number is 0860-000-977. Parcels delivered to the post office before 16:00 can also be sent with their overnight delivery service on request.</p> <p>Post Office: Healing Wings, Postnet Suite#181, Private Bag X11326, Nelspruit, 1200. Courier services (Physical Address): Healing Wings c/o POSTNET Suite #181, Shop 25 Crossings Shopping Centre Cnr Madiba & Samora Michele Drive Nelspruit 1200 (parcels maximum of 8 kg)</p>	
<p><u>I HEREBY AGREE TO AND WILL ABIDE BY THE ABOVE RULES AND REGULATIONS:</u></p>	
----- Parent/Sponsor -----	-----Applicant-----