

FEE STRUCTURE

Healing Wings South Africa's initial programme constitutes a mandatory 6-month period.

IN TERMS OF A COURT ORDER, BY SIGNING THIS DOCUMENT, THE GAURANTOR CONFIRMS COMMITMENT TO MEET THE FINANCIAL COST OF THIS PROGRAMME FOR THE PERIOD PRESCRIBED BY THE MAGISTRATE OF THE COURT.

COSTS:

- **Admission Fee;** R3,000.00 incidental deposit (this is refundable 7 days after discharge and after full reconciliation of the account is done).
- **Month 1 – 3 :** Initial amount of **R 47.953.00 (incl. VAT)** for the three month period is payable prior to commencement of the patient's programme **or R 16,500.00 (incl VAT)** per month, monthly instalments.
- **Month 4,5 and 6:** are payable in advance at a rate of **R 43,289.00 (incl. VAT)** for the three month period **or R 14,900.00 (incl. VAT)** per month , monthly instalments.
- The full three month periods are due in advance. Monthly instalments are assessed and approved based on written request and a subject to a monthly administration fee of R300.00.
- DISCOUNTS ARE AVAILABLE SHOULD YOU WISH TO PAY FOR A FULL 6 MONTH PERIOD ONCE OFF, PLEASE ENQUIRE FOR MORE INFORMATION.

*In the event of the applicant leaving, absconding, or in extreme cases, being expelled, programme or related fees will be forfeited. Please note that we do not endorse a quick-fix approach to recovery and sponsors are required to be able to commit financially with regards to the completion of treatment. Considering the above, it is required that both residents and sponsors commit for a **minimum period of 3 months.***

Should a resident relapse while off Healing Wings South Africa premises, he/she has a period of 48 hours to return willingly. Failure to do so will require the resident to reapply and be readmitted to Healing Wings and all fees paid will be forfeited.

Please note that by signing this document you are attesting to being made aware of the prospective resident’s application and the information relating to fees and fee structure. You will only be liable for the above-mentioned fees upon confirmation that the respective resident has been accepted and will be attending Healing Wings South Africa. It is agreed that accounts are payable on the invoiced due date. Invoices not paid by the due date, will be charged a late payment interest charge of the current prime interest rate, per day outstanding, unless prior arrangement is made with management. Please note that invoice queries are to be made within 7 days of invoice, otherwise the invoice will be deemed to be in order.

Initial payment includes

- ✓ Treatment program, therapeutic fees, board and lodging
- ✓ Initial travel expense from Nelspruit Bus Terminus to Healing Wings South Africa, provided arrival corresponds with one of our scheduled trips to Nelspruit. Extra trips arranged will be charged to the resident. New residents flying are liable to pay a collection fee of R850.00 to be collected from the Kruger Mpumalanga Airport.

Does not include

- ❖ Money for tuck shop – maximum R2,000 per month.
- ❖ Telephone calls made on behalf of intakes
- ❖ Additional trips outside of the centre (at a charge of R 350.00 if taking place on a scheduled trip date or R 650.00 if a special trip is arranged).
- ❖ Trips to or from Kruger International Airport will be at a cost of R 850.00 (for collection or drop off)
- ❖ Travel expenses to Nelspruit and return for holiday and/or other business will be charged at R 350.00 per trip.
- ❖ Medical Expenses:
 - An incidental deposit of R3,000.00 is payable on admission and will be invoiced for together with initial fees. This money will be used to cover basic and unforeseen medical costs (including basic first aid, drug testing etc). Basic and first aid medication will be charged for on a per item basis. Sponsors will be required to replenish this levy, once the funds have been used for medical purposes.
 - Payments for all medical appointments made on the resident’s behalf (or any emergency procedures) are payable directly to the medical professional or institution.

Contact and payment details will be supplied on confirmation of the appointment. Kindly note that Healing Wings will not pay any medical professional or institution on a resident's behalf.

PAYMENT TERMS:

- **Payment for the full admission invoice** must be received on or before the day of admission. Should this not be received by day of admission, the potential resident's will not be admitted.
 - Subsequent treatment fees must be made on or before the invoice due date. The guarantor will be given three working days grace before being **charged 2% of resident monthly fees per day on overdue fees.**
 - **Tuck shop money will be withheld from the resident in the case that treatment fees are overdue, with immediate implantation from the day after due date.**
 - Should the full invoice amount due not be received within one week of the payment due date, the resident will regrettably be obliged to leave on that day and any remaining funds, **will be forfeited.**
 - Any **additional work** requested for a resident will be billed for accordingly.
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- *Failure to pay fees as per agreement and within the required time frame will result in suspension of service delivery and/ or legal action.*
 - *Program periods after an initial 6-month period, are recommended on thorough assessment by the multi-disciplinary treatment team. Should it be agreed, by the gaurantor, that the individual remain in treatment per recommendation, the individual agrees to complete program periods of 3 months at a time and that the individual/sponsor is liable for the costs of programme and other fees which make up these periods. Leaving prior to the completion of a program period, constitutes absconding and all related fees will be forfeited.*
 - *In the event of a monthly payment scheme approval, the individual/sponsor will be liable to pay the outstanding fees owing on the program. Healing Wings reserves the right to institute legal action, should these terms not be adhered to.*

Banking Details

Bank:	NEDBANK
Branch:	Johannesburg Central
Branch code:	198 765
Account Number:	1131037944 (Current)
VAT Reg no:	4590255016
SWIFT code:	NEDSZAJJ

I _____ understand that the fees payable in advance, are non-refundable, and also that should the patient leave for any reason whatsoever (including but not limited to expulsion) prior to the program being completed, no monies are liable to be refunded. Healing Wings South Africa reserves the right to claim recovery of any amount still outstanding, notwithstanding the early termination thereof.

I further understand that Healing Wings South Africa in no way takes responsibility for non-payment of any Medical Aid claim for Treatment Invoices. I further give permission for all financial documents (invoices and statements) to be sent to me electronically in the form of encrypted PDF documents (128bit encryption).

I hereby agree and will abide by the above conditions:

Guarantor Sign

Date

Witness Sign

Date

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